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Is hereby awarding this certificate to

Isaac Yaw Deh, Nicholas Appiah & Richard Denanyoh

In recognition of the publication of the paper entitled

Determinants Of Satisfaction Of Mobile Phone Keypad And Keypad Design Factors
In Short Message Service Usage

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Editor In Chief

A rectangular box containing a handwritten signature in black ink, which appears to be "B. K. Ghosh".

B. K. Ghosh